

Solutions Architect Onsite

To cover the objectives and components outlined below, this engagement is offered as a daily onsite service and typically requires a minimum of three days for full effectiveness.

Objective

The Solutions Engineering Onsite service provides hands-on, expert-driven support to enhance and optimize the customer's mixed reality experience. Over the course of three days, a dedicated Varjo Solutions Architect will work onsite to assess the customer's setup, fine-tune performance, and address any technical challenges. This tailored engagement ensures the highest level of efficiency, usability, and integration of Varjo technology into the customer's workflow.

Outcome

At the conclusion of the onsite engagement, the customer will have a fully optimized and fine-tuned Varjo virtual and mixed reality environment, aligned with their specific workflows and technical objectives. Through deep analysis, real-time issue investigation, and guided implementation of best practices, the Solutions Architect will ensure system performance and usability. Strategic discussions and proof-of-concept testing helps to validate current use cases and uncover new opportunities for innovation. The outcome is a more integrated, efficient, and future-ready deployment of Varjo technology, backed by actionable insights and a clear path forward.

Components

1. Customer Environment Review:

- In-depth analysis of the customer's setup to optimize mixed reality performance.

2. Onsite Debugging & Issue Resolution:

- Real-time troubleshooting and resolution of hardware or software challenges.

3. Performance & Optimization:

- Adjustments to the physical and digital environment to optimize Varjo Base settings and MR experience.

4. Best Practices for VR/MR:

- Expert guidance on industry best practices for achieving superior VR/MR performance.

5. Strategic & Technical Discussions:

- One-on-one collaboration to align Varjo technology with the customer's technical goals.



6. Feature Testing & Demonstration:

- Hands-on testing and demonstration of existing or in relevant cases new Varjo features to enhance functionality.

7. Data Capture & Feedback Collection:

- Capturing various data from the customer environment for further refinement and future development, when needed.

8. Proof-of-Concept Development & Testing:

- Tailored demonstrations of potential XR solutions to validate use cases or issues.

