Online Kickstart Training

Objectives

The Online Kickstart Training is designed to provide customers with the necessary knowledge and resources to successfully set up and operate their Varjo headset. This training ensures an introduction to Varjo ecosystem and enables users to take full advantage of Varjo's capabilities faster.

Outcome

The customer is up and running with the Varjo headset using a Varjo Demo application.

Components

1. **Pre-Call Setup Instructions:**

    a. Varjo will provide detailed setup instructions via email prior to the scheduled training session.

    b. Instructions will include a guide for hardware and software preparation for the call.

2. **Online Setup Call (1 Hour):**

An interactive session led by a Varjo expert to accelerate your setup and adoption, including:

    a. **Connecting the headset:**

        i. Step-by-step guidance on proper connection and configuration.

    b. **Initial setup and calibration:**

        i. Ensuring the headset is fully operational.

    c. **Walkthrough of Varjo resources:**

        i. Overview of key Varjo platforms:

            1. Varjo Account Portal

            2. Varjo Downloads

            3. Varjo Developer Portal

            4. Varjo Use Center Documentation

    d. **Support Guidance:**

        i. How to create a Varjo support ticket

        ii. Collecting diagnostics for troubleshooting purposes

e. **Varjo Base Overview:**

      i.   Navigation through essential Varjo Base software interface

f. **Demo Setup:**

      i.   Running the previously downloaded demo to validate headset functionality

g. **Deliverable - Quick Start Guide:**

      i.   A professionally curated quick-start guide will be provided after the training session.

      ii.   This document will include reference links to essential resources, troubleshooting steps, and best practices for using Varjo headsets effectively.